



Handbook of Conflict Management Research (Research Handbooks in Business and Management series)

Oluremi B. Ayoko, Neal M. Ashkanasy, Karen A. Jehn

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'Given the breadth in the conflict and conflict management literatures, there have been few if any compilations that offered good coverage and quality depth, until now. This work provides both a good and timely review as well as insightful integration and extension of existing conflict research. As we would expect from these authors, the writing is good throughout and the chapters are well-organized, focused and concise. This is good reading that is sure to become a staple for conflict researchers.'

- Allen C. Amason, Dean, College of Business Administration, Georgia Southern University, US

'The Handbook of Conflict Management Research is an important integration of the research literature that has blossomed over the last couple of decades. This volume of spectacular pieces of work will be a critical addition to the library of any serious scholar of conflict.'

- Max H. Bazerman, Harvard Kennedy School, US

Managing conflict in the workplace is one of the major challenges facing the leaders and managers of modern organizations. This comprehensive *Handbook* draws together current thoughts and research in conflict management.

Specifically, it brings a wealth of knowledge from authorities in the field on emerging issues such as power in conflict, cognition and emotions in conflict, leading conflict from multiple perspectives and cultural orientations, the role of context in conflict and the teaching of conflict management. By enhancing the knowledge base around conflict and conflict management, this *Handbook* provides guidance to improve human interactions at the individual, dyad, team, organizational and societal levels.

Altogether, the *Handbook* provides a crucial avenue for researchers and practitioners' continued engagement in conflict research and management theory.

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